



Care Guide

Thank you for choosing XTERRA WETSUITS! You have purchased the world's fastest & most flexible brand of wetsuits. An XTERRA Wetsuit, worn by the world's elite triathletes and holds the world record for fastest swim while wearing a wetsuit. By reading this guide, you will extend the life and quality of your wetsuit.

Due to the high quality of neoprene and speed coating in our wetsuits, the material is delicate:

- It can easily be penetrated.
- Please use extreme caution when trying on and adjusting your wetsuit.

Suits with a rip in the neoprene are NOT valid for a refund, exchange, or warranty claim.

Please read this guide and SWIM in your suit before requesting an exchange! Your wetsuit will expand half of a size in the water!

DO

1. Take caution when putting on your wetsuit.
2. Take your suit for a test swim in open water.
3. Rinse thoroughly with fresh water after each use.
4. Allow your suit to dry inside-out in a cool place; once dry, turn suit right-side-out.
5. Fold wetsuit in half over a thick hanger, hang on a padded wetsuit hanger, or properly fold your suit to store.

DON'T

1. Pinch, pull, or use fingernails when putting on your wetsuit.
2. Zip your own wetsuit; ask for assistance from another person to avoid damage.
3. Swim in chlorinated water (unless it's your only option - be sure to thoroughly rinse with fresh water immediately after exiting water).
4. Leave wetsuit to dry in direct sunlight or heat as your suit can melt.
5. Fold, crumple, or improperly hang wetsuit; do not store inside-out.

Trial Period & 30-Day Return/ Exchange Policy

XTERRA Wetsuits is committed to sizing every customer correctly and ensuring satisfaction with every purchase. We highly encourage you to swim in your wetsuit before making a final purchase decision.

1. All purchases made directly from XTERRA Wetsuits include a 30-day size guarantee to allow you to test the fit and performance of your wetsuit.
2. Size exchanges, models exchanges, and refunds will be accepted within 30-days from the date your order.
3. All returns and exchanges must be clean, dry, undamaged, unaltered, and properly folded.
4. You are responsible for the return shipping to XTERRA Wetsuits, and we will cover the shipping on the exchange back to you, if the wetsuit is covered under the exchange policy.

Care & Storage

XTERRA Wetsuits are designed specifically for open water and triathlon swimming; they can be used in all open water swimming conditions.

1. We discourage the use of your XTERRA Wetsuits in chlorinated water as chlorine is corrosive and voids the warranty. If due to winter weather constraints this is the only way to ensure the correct sizing of your suit, please limit the time the suit is in the water and rinse thoroughly with fresh water after each use.
2. Avoid excess heat, sunlight exposure, sharp objects, and unnecessary folding.
3. Rinse your XTERRA Wetsuits thoroughly with fresh water after each use; hang to dry inside out on a thick hanger; if necessary, your wetsuit can be washed by hand with wetsuit-specific shampoo; do not dry your wetsuit in a dryer or in the sun.
4. Store in a cool, dry location out of direct sunlight.

Getting into your XTERRA Wetsuit

It is extremely important to take extreme caution when putting on your XTERRA Wetsuit to ensure that you do not tear it. Please read the following instructions carefully to prevent tearing your new wetsuit.

1. It is easiest to put on a clean, dry wetsuit, so after each use make sure to properly rinse and hang your wetsuit.
2. Begin by putting your wetsuit on at your ankles. Work the material up in each leg of the suit towards the crotch starting at each ankle.
3. Once the wetsuit is all the way up (there isn't a gap between your body and the wetsuit at your waist), begin putting your arms in the sleeves.
4. Adjust the arms by working any extra material beginning at the wrists up into your shoulders. There shouldn't be any air pockets (gaps between your wetsuit and your armpit) in either armpit of the wetsuit; this can be checked by feeling under your armpit to determine whether or not the material is flush against your skin. If there are any air pockets, you must work more of the arm material into your shoulder starting from your wrist.
5. Have a second person help you zip your wetsuit. Ensure the interior zipper flap is flush against your back. One hand should always grasp the base of the zipper while the second hand zips your wetsuit up.
6. Once your wetsuit is zipped up, bend over 90 degrees and pull the ripples near your stomach out away from your body. Work the ripples up from there into your shoulders to increase comfort in your shoulder and neck area.
7. If you feel pressure at the front of your neck, repeat step #6 on the back of your wetsuit to alleviate any lingering pressure (until you get into the water, it may still feel a little tight).

Fitting & Sizing

If the neck feels too tight, here are a few suggestions to alleviate the tension:

1. A vast majority of the time, the wetsuit is simply brand new and the neoprene requires stretching out through use.
2. Often, users forget to properly adjust their wetsuit (as explained in "Getting into your XTERRA Wetsuit" - above); properly adjusting your wetsuit will alleviate the neck feeling overly tight.
3. Swim in your wetsuit! Your wetsuit will expand approximately half of a size once you get into the water, so please test it. Allow a little bit of water to enter through your neck to alleviate additional tension in the neck.
4. Ensure the wetsuit is as high as possible in the crotch area; next, make sure the arms of the wetsuit are worked up toward your shoulders adequately enough to allow for full arm extension above the head.

5. If you feel pressure on the front of your neck, bend over 90 degrees and pull the ripples near your stomach out away from your body. Work the ripples up from there into your shoulders to increase comfort in your shoulder and neck area. If you feel pressure at the front of your neck, repeat the previous step on the back of your wetsuit to alleviate any lingering pressure (until you get into the water, it may still feel a little tight).

If you think your wetsuit is the wrong size, here are a few indicators that it could be too big or too small:

Swim in your wetsuit; it will expand half of a size in the water! Take advantage of your opportunity to test your wetsuit in the water before making a final purchase decision.

Your wetsuit might be too big if:

- The wetsuit has extra bunches of material in the stomach, legs, back, and under arms.
- The wetsuit doesn't feel snug on dry land; it doesn't fit flush against your body everywhere.
- There's a gap between your lower back and the base of the zipper, forming an air pocket in which water can get trapped.

Your wetsuit might be too small if:

- A second person is unable to zip your wetsuit up for you.
- You struggle to get your wetsuit all of the way up in your crotch or neck.
- You are unable to take a deep breath without struggling.
- The wetsuit is pulling down on your shoulders since it feels too short in the torso.

2 Year Warranty

XTERRA Wetsuits are warranted against any manufacturing and material defects for two years from the date of purchase. Manufacturing defects covered under the two year warranty include seam tears or separations, stitching tears or separations, and gluing defects. XTERRA Wetsuits retains the right to repair or replace valid warranty claims at their discretion.

Repairs

XTERRA Wetsuits are designed as high performance open water swimming and triathlon wetsuits; these wetsuits are delicate. Fingernail and other minor tears from sharp objects are not a manufacturing defect. Minor tears like this will not affect the performance or integrity of the wetsuit whatsoever if it is repaired correctly. If not cared for correctly, other types of damage can also occur.